In The Matter Of:

ELIZABETH BECKLEY vs. CITY OF ATLANTA, GEORGIA

LAWRENCE JETER November 17, 2016 30(b)(6) DEPOSITION



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IN THE UNITED STATES DISTRICT COURT FOR THE NORTHERN DISTRICT OF GEORGIA

ELIZABETH BECKLEY,

Plaintiff,

vs.

CITY OF ATLANTA, GEORGIA,

Defendant.

CIVIL ACTION

FILE NO. 1:16-cv-01435-MHC

RULE 30(b)(6) DEPOSITION OF CITY OF ATLANTA, GEORGIA by LAWRENCE JETER

Thursday, November 17, 2016 10:09 a.m.

55 Trinity Avenue, S.W.
Suite 5000
Atlanta, Georgia

Jennifer Goodrich, RPR, CCR-5084-0657-3249-3312

APPEARANCES OF COUNSEL

On behalf of the Plaintiff:

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On behalf of the Defendant:

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(Original Exhibits 1 through 3 have been attached to the original transcript.)

1	(Reporter disclosure made pursuant to
2	Article 10.B of the Rules and Regulations of the
3	Board of Court Reporting of the Judicial Council
4	of Georgia.)
5	MR. RADFORD: This will be the deposition
6	taken of the City of Atlanta pursuant to Rule
7	30(b)(6) of the Federal Rules of Civil Procedure,
8	in the case of Elizabeth Beckley verus the City
9	of Atlanta, Georgia. Currently pending in the
10	US District Court for the Northern District of
11	Georgia. This deposition is taken pursuant to
12	notice.
13	My name is James Radford, I'm the attorney
14	representing the plaintiff. I'd ask the witness,
15	sir, if you could please identify your name for
16	the record.
17	MR. JETER: Yes. Lawrence Jeter,
18	J-e-t-e-r.
19	MR. RADFORD: And, Mr. Jeter, are you an
20	employee of the City of Atlanta?
21	MR. JETER: Yes.
22	MR. RADFORD: And tell me, what is your
23	position?
24	THE WITNESS: I'm a public works senior
25	manager for the Department of Public Works;

- 1 Office of Transportation.
- 2 LAWRENCE JETER,
- 3 having been first duly sworn, was examined and
- 4 testified as follows:
- 5 CROSS-EXAMINATION
- 6 BY MR. RADFORD:
- Q. And, sir, not that it's a controversial
- 8 issue, but now that you've taken the oath can I ask
- 9 you to identify your position with the City of
- 10 Atlanta?
- 11 A. Senior public works manager in the
- 12 Department of Public Works; Office of Transportation.
- 13 Q. Okay. And are you aware that you've been
- 14 designated by the City of Atlanta to represent the
- 15 City's position on a number of issues that we've
- 16 requested that the City speak on today?
- 17 A. Yes.
- 18 (Plaintiff's Exhibit 1 was marked for
- 19 identification.)
- Q. (By Mr. Radford) I'm going to show you
- 21 what I'm going to mark as Plaintiff's Exhibit 1, which
- 22 is a copy of what's called the 30(b)(6) notice that we
- 23 served on the City. And I guess take a brief moment
- 24 to look at this and tell me if you recognize it.
- 25 A. Yes, I do.

- 1 Q. This is something you've seen before?
- 2 A. Yes.
- Q. Okay. If you look at Page 2 there are six
- 4 topics that we've put in here and we've asked the City
- 5 to designate someone to speak on these topics. Have
- 6 you reviewed these topics?
- 7 A. Yes, I have.
- Q. And are you prepared to speak on these
- 9 topics today?
- 10 A. Yes.
- 11 Q. Now just in a general sense, can you tell
- 12 me what sort of preparation you've done for your
- 13 deposition today?
- 14 A. Yes. I reviewed documents on storage
- 15 drives. I've reviewed aerial maps about the subject
- 16 location. I've talked to some additional staff about
- 17 any issues concerning -- excuse me -- concerning the
- 18 intersection in question. And that's about it.
- 19 Q. Okay. You said you looked at some
- 20 documents on storage drives, what documents did you
- 21 look at?
- 22 A. Yes. Some tracking spreadsheets dealing
- 23 with our ADA construction activities.
- Q. Can you describe a little bit more detail
- 25 what that is.

- 1 A. Yes. There are documents that were
- 2 generated as a result of a consent decree of 2009
- 3 where we were required to identify locations we had
- 4 resurfaced since 1992. And that document listed all
- 5 of those locations since then and it has additional
- 6 analytical information about total mileage, number of
- 7 streets, some other data.
- Q. And you said it's a spreadsheet document?
- 9 A. Yes, it is.
- 10 Q. Have you seen it in paper form or just in
- 11 electronic form?
- 12 A. Just in electronic form, I didn't print it
- 13 out.
- 14 Q. Okay. And where did you go to access that
- 15 document?
- 16 A. We have an old storage drive. That
- 17 storage drive served our old Quality of Life Bond
- 18 Program. That program is now defunct. Is has been
- 19 renamed our Capital Projects Division, but that
- 20 server, storage drive, is still accessible.
- Q. And where did you go to actually view the
- 22 document?
- A. I accessed it from my office.
- Q. Okay. Do you actually have a copy of it
- on some sort of drive in your possession?

- 1 A. No, I don't.
- Q. How did you access it from your office?
- A. Yeah, my laptop is mapped to the location
- 4 of the server.
- Q. So you have remote access to the server?
- 6 A. Yes.
- 7 Q. Okay. Did you have to have a password or
- 8 anything?
- 9 A. Well, other than our initial sign on
- 10 password, no.
- 11 Q. Do you know if that's something that's
- 12 pubically accessible?
- 13 A. No.
- Q. And I asked the question in a bad way. Is
- 15 that something that's publically accessible?
- 16 A. Okay. I don't believe so no.
- 17 Q. You don't believe so?
- 18 A. No.
- 19 Q. Other than that spreadsheet, did you
- 20 review any documents?
- 21 A. Yes, the questions concerning this
- 22 deposition. I reviewed some other information in my
- 23 position dealing with ADA ramps. And I researched
- 24 some aerial photos that I accessed from my laptop.
- Q. You said you researched some other info

- 1 that you had on ADA ramps, what is that?
- 2 A. Yes. I currently manage our Pavement
- 3 Preservation Program, I have done so since 2013. As
- 4 part of that program a component to that is looking at
- 5 ADA compliance issues for projects associated with
- 6 resurfacing activities.
- 7 Q. And was there some information in there
- 8 that informed what you would be talking about today?
- 9 A. Yes. It listed the projects that we had
- 10 done since 2013 to date. And it also -- it was the
- 11 primary spreadsheet we used to do our assessments to,
- 12 you know, confirm whether or not there are some ADA
- 13 issues we need to address.
- Q. And those are in your possession?
- 15 A. Yes.
- 16 Q. The aerial photos, what aerial photos did
- 17 you look at?
- 18 A. Well, I looked at -- I accessed two sites.
- 19 First site I looked at was Google maps and the
- 20 historical maps. They dated back to I believe 2007.
- 21 I was able to look at the intersection from the aerial
- 22 photos. Also looked at Fulton County's GIS maps.
- 23 They actually went back to 2000. So --
- Q. Okay. So I'm kind of jumping around a
- 25 little bit. When you looked at these maps, did it

- 1 appear that that intersection has been lacking in
- 2 sidewalk ramps all the way going back to 2000?
- 3 A. There were no sidewalk ramps at that
- 4 intersection dating all the way back to 2000, yes.
- 5 Q. Did that surprise you at all?
- 6 A. No.
- 7 Q. Why doesn't it surprise you?
- A. Because the area that we're looking at is
- 9 actually an intersection of two bridges. And the
- 10 bridge -- the bridges were built, I believe, they're
- 11 70-years-old. I consulted a bridge engineer about the
- 12 age of the bridges.
- Q. Okay. You said you had talked to some
- 14 additional staff, who did you talk to?
- 15 A. One being Michael Ayo; he's our bridge
- 16 engineer.
- 17 Q. Spell the last name for me.
- 18 A. His last name is spelled, A-y-o.
- 19 Q. Ayo?
- 20 A. Yeah, Ayo.
- Q. He's a bridge engineer?
- 22 A. Yeah, he's the department's primary bridge
- 23 engineer.
- Q. Okay. Anyone else you spoke with to
- 25 prepare for today other than your attorney?

- 1 A. Some additional staff members who had been
- 2 involved originally with completing some of the work,
- 3 the ADA ramp work. And, you know, just asking
- 4 questions about where some of the data was. I believe
- 5 I talked to one of the field engineers who was
- 6 involved in the actual work. The name is
- 7 Geoffrey Stevens.
- 8 Q. On that particular intersection or --
- 9 A. No, no. Just the whole data set from the
- 10 research I did on our storage drive. Of those
- 11 intersections where we had ramps -- where we were
- 12 supposed to prepare ramps since 2009.
- Q. So you talked with him about some other
- 14 ramps that were installed since?
- 15 A. No. I was just trying to get some
- 16 additional information about those ramps, were they
- 17 completed, you know, how the work progress.
- 18 Q. So you talked with him about ramps that
- 19 actually were installed?
- 20 A. Right.
- Q. So Michael Ayo. Any other specific names
- 22 of people you recall speaking with?
- 23 A. I believe, yes, Angela Campbell.
- Q. Who is that?
- 25 A. She works in our Commission's Office and

- 1 she researches records for the Commission's Office.
- Q. And what commissioner are you referring
- 3 to?
- 4 A. The Department of Public Works
- 5 Commissioner. He's our department head.
- 6 Q. For City of Atlanta?
- 7 A. Yes.
- Q. Anyone else you recall speaking with
- 9 specifically?
- 10 A. No. I tried to contact additional staff,
- 11 but they were not available.
- 12 Q. Okay. So as far as anyone who you had any
- 13 kind of substantive conversation with to prepare for
- 14 today that would be Michael Ayo and Angela Campbell?
- 15 A. Yes.
- Q. So other than what we've talked about
- 17 already, are there any other records or any other
- 18 individuals who you consulted or reviewed for purposes
- 19 of preparing for your deposition today?
- 20 A. No.
- Q. All right. I want to go into some of the
- 22 specific questions in here or topics.
- 23 A. Sure.
- Q. The first topic we asked to have testimony
- 25 on is the City's policies and procedures for receiving

- 1 and responding to requests for installation of
- 2 sidewalk curb ramps as contemplated by the 2009
- 3 settlement agreement between the City and the
- 4 Department of Justice.
- First question with respect to that: Are
- 6 you in general familiar with what we're referring to
- 7 by the 2009 settlement agreement between the City and
- 8 the Department of Justice?
- 9 A. Yes.
- 10 Q. And can you describe what that is for the
- 11 record.
- 12 A. Well, the 2009 settlement agreement
- 13 identified deficiencies in our ADA ramps, facilities,
- 14 services. And the City was required to do an
- 15 assessment and develop a plan to address those
- 16 deficiencies. There were several components, one
- 17 dealing with facilities like I mentioned earlier,
- 18 services, sidewalks.
- 19 Q. Do you have any awareness of how that
- 20 agreement came about? Was there litigation, was there
- 21 something that led to a settlement agreement that you
- 22 know of?
- 23 A. I do not know how that agreement came
- 24 about.
- Q. Okay. But it's your understanding that

- 1 the City is bound by that agreement; is that fair to
- 2 say?
- 3 A. Yes.
- Q. All right. Let me ask you just kind of
- 5 broadly: What are the City's policies and procedures
- 6 for receiving and responding to requests for
- 7 installation of sidewalk curb ramps?
- 8 A. Well, primarily the City receives all our
- 9 requests via our customer service 311 system that's
- 10 tied to our work management system heads.
- In the work management system requests for
- 12 repairs to sidewalks is inclusive of ADA ramps. ADA
- 13 ramps are considered an integral component of
- 14 repairing sidewalks. So those requests will come to
- 15 the department via our management system.
- Q. And if I was a person in a wheelchair that
- 17 wanted a curb ramp to be installed, how would I find
- 18 that 311 system?
- 19 A. Well, it's noted on our web page. It's
- 20 accessible on the website.
- Q. Okay. I think I have access to the WiFi
- 22 here. What is the web address for that?
- A. Atlantaga.gov.
- Q. So if I were to go to that website, where
- 25 would I find the -- I can't find it right now. But if

- 1 I were to go to the Atlanta.ga website, how would I
- 2 find specifically what you're talking about?
- A. It should pop up on a screen on the
- 4 initial page, and you can also access it via the
- 5 Department of Public Works. There's a drop down menu
- 6 and various departments are identified and you should
- 7 be able to access it via one of those drop down menus,
- 8 via department along with some other additional
- 9 things.
- 10 Q. Is there any sort of form or grievance
- 11 procedure specifically aimed towards the ADA
- 12 compliance?
- 13 A. No.
- 14 Q. So what you're talking about is sort of a
- 15 form or a request that would generally apply to
- 16 requests for sidewalks repair?
- 17 A. Yes.
- 18 Q. Like if the sidewalk in front of my house
- 19 was broken out by branches, there's some kind of form
- 20 I could request a repair to that?
- 21 A. Yes, you could request a service request.
- 22 As I mentioned earlier, we consider sidewalk ADA ramps
- 23 an integral component to sidewalk construction. So
- 24 you can ask for an ADA repair via that same problem
- 25 code that tracks those requests.

- Q. Okay. It's the same form basically?
- 2 A. Yes.
- Q. The form for the sidewalk is broken up by
- 4 branches, is the same way I would go to say a sidewalk
- 5 doesn't have a ramp --
- 6 A. Correct.
- 7 Q. -- so I can't get up on it in my
- 8 wheelchair?
- 9 A. Correct.
- 10 Q. And is there any kind of separate
- 11 grievance procedure for ADA noncompliance with respect
- 12 to sidewalk access?
- 13 A. No.
- MR. RADFORD: It looks like I'm still not
- able to -- there's a law guest, do you know if
- 16 there's a password for that?
- MS. FLOYD: I do not. I'm sorry.
- 18 MR. RADFORD: Okay. Can we find out?
- 19 MS. FLOYD: Let me see if I can e-mail
- 20 someone about that.
- MR. RADFORD: Let's go off the record.
- 22 (Recess from 10:27 a.m. to 10:29 a.m.)
- Q. (By Mr. Radford) So for the record, I've
- 24 got pulled up on my laptop here the City of Atlanta
- 25 website, Atlantaga.gov. Have I truly and accurately

- 1 pulled up the City of Atlanta website?
- 2 A. Yes, that's the City of Atlanta website.
- Q. Okay. So how would I find on this website
- 4 what you're talking about, the place to request or
- 5 repair a sidewalk?
- 6 A. Okay. It usually scrolls through --
- Q. What if I look up public works in the
- 8 search bar? Try that?
- 9 A. Well, yeah, you can.
- 10 Q. Let's see if that gets us there. City of
- 11 Atlanta Public Works.
- 12 A. Yeah.
- 13 Q. And you can scroll on your own if you want
- 14 to.
- 15 A. Yeah. Hit the residence.
- 16 Q. Residence.
- 17 A. Let's see what --
- 18 Q. So we've clicked on the tab residence.
- 19 A. I'm just --
- Q. Sure. Go ahead. So you clicked on City
- 21 Hall and then another tab that says online services.
- 22 A. Right. And scroll back up for me. Can
- 23 you go back up in the search and type 311.
- Q. So I'm going up to the search bar and
- 25 typing 311?

- 1 A. Yeah.
- Q. Okay.
- A. Atl311. I don't know why they don't give
- 4 you a --
- Q. Well, let's try the Public Works page
- 6 again. Here's Atl311.com.
- 7 A. Yeah.
- 8 Q. So I'm going to Atl311.com which is a link
- 9 off of the public works page on the Atlanta website.
- 10 A. Okay. It should list several sections you
- 11 can go in. I think one says streets and sidewalks.
- 12 Q. I'll go in the search bar and search for
- 13 sidewalks on the Atl311.com webpage.
- 14 So that's taking a while to load, but as
- 15 we're looking at the main page it looks like a
- 16 specific link that says sidewalk defects?
- 17 A. Right.
- 18 Q. So I'm clicking that. While we're waiting
- 19 for this to load --
- 20 A. Okay.
- Q. -- is there any place where data would be
- 22 compiled as to requests that have from come through
- 23 this website?
- A. Yes. There's a way we can pull the data
- 25 out. All requests go in and they're assigned a

- 1 problem code. And most street and sidewalk problem
- 2 codes start with ST. And I think the specific code
- 3 for sidewalk is ST-930. And then we've got some other
- 4 ones ST-931 which is larger sidewalk repairs.
- 5 Q. So ST-930 --
- A. Is the primary problem code that's used to
- 7 track those defects or request for services.
- 8 Q. Request for sidewalk repairs?
- 9 A. Uh-huh.
- 10 Q. And then ST-931 would be another code?
- 11 A. Yeah, I believe that one -- that's to
- 12 request for larger sidewalk repairs.
- Q. Okay. Is there any code specifically
- 14 designated for lack of wheelchair access?
- 15 A. No.
- 16 Q. Has there been any efforts to publicize
- 17 this website and this process to people who might need
- 18 wheelchair access to let them know that this is how
- 19 they would go about filing a grievance?
- 20 A. I am not aware of any PSAs or advisories
- 21 specific to those type of requests.
- Q. Okay. And one reason I ask, I mean, kind
- 23 of in my own research, you know as we were working on
- 24 this case, we went on Google and, you know, looking
- 25 for the form that I would use to request, you know, a

- 1 sidewalk ramp be repaired or notify the City that
- 2 there's no sidewalk access at a certain intersection
- 3 and there's not anything.
- 4 And I just want to be sure there's not
- 5 something out there that I don't know of. But as far
- 6 as you know that's accurate, there's not been anything
- 7 that's labeled as this is how a person in a wheelchair
- 8 would request a sidewalk ramp be put in at a given
- 9 sidewalk?
- 10 A. That's correct.
- 11 Q. But as an internal matter, you all would
- 12 find out about it if they went through this Atl311
- 13 website?
- 14 A. That's correct.
- Q. Okay. And this could be a problem with my
- 16 phone or it could be a problem with the -- but just
- 17 for the record we've clicked on a link of Atl311 that
- 18 relates to sidewalk repair requests. And it says the
- 19 page isn't working. But, again, that could be just
- 20 because we're having trouble with the connection and
- 21 we can check that out later.
- Okay. And this Atl311 this website and
- 23 this process for requesting sidewalk repairs, how long
- 24 has this process been in place?
- 25 A. The 311 process is a fair ly new step in

- 1 customers being able to access services to the City.
- 2 I think within the last two to three years the 311
- 3 call center or that number, 311, was activated. But
- 4 the work management system that this information feeds
- 5 into has -- we have used that system 10, 15 years. I
- 6 mean --
- 7 Q. Okay. So the internal work management
- 8 system has been around for 10 or 15 years, but I guess
- 9 the means for the public to communicate that to the
- 10 City has only been around for two to three years?
- 11 A. Well, the specific 311 system. We've had
- 12 other methods. I believe it was previously called
- 13 customer service call center. You know, we've also
- 14 had -- the departments had their internal customer
- 15 service divisions. But with this administration the
- 16 mayor chose to centralize it into a centralized call
- 17 center.
- 18 (Plaintiff's Exhibit 2 was marked for
- 19 identification.)
- Q. (By Mr. Radford) I'm going to show you
- 21 what I'm going to mark as Plaintiff's Exhibit 2. I'll
- 22 represent to you that this is a copy of the 2009
- 23 settlement agreement that I got from the Department of
- 24 Justice website. Take as much time as you need to
- 25 review it. And let me know if there's something about

- 1 it that makes you think it's not an accurate copy.
- 2 And you can see on the very bottom of the page the
- 3 government website it was accessed from.
- 4 A. Okay.
- Q. And are you familiar with this document?
- 6 A. Yes, I am.
- 7 Q. And I know it's a long document, but based
- 8 on what you've been able to see from your brief
- 9 review, does it appear to be an accurate copy of the
- 10 2009 settlement agreement?
- 11 A. It does.
- 12 Q. And if you'll turn to Page 6, on the
- 13 bottom it says 6/12 on the bottom. You see at the
- 14 very bottom of that page it says sidewalks?
- 15 A. Yes.
- 16 Q. So the next Page 7 is where the actual
- 17 agreement with relation to sidewalks begins. And
- 18 that's Paragraphs 36 through 40.
- 19 A. Uh-huh.
- Q. All right. So I want to take a look at
- 21 Paragraph 36 specifically which provides: "Within
- 22 three months of the effective date of this agreement,
- 23 the City will implement and report to the Department
- 24 its written process for soliciting and receiving input
- 25 from persons with disabilities regarding the

- 1 accessibility of its sidewalks, including, for
- 2 example, requests to add curb cuts at particular
- 3 locations."
- Now from what I understand, at least
- 5 present day, there is no specific written process for
- 6 requests for wheelchair ramps outside of the sort of
- 7 general 311 system for sidewalk repairs, correct?
- 8 A. Correct.
- 9 Q. And do you know if there ever was any
- 10 written process for soliciting and receiving input
- 11 from persons with disabilities regarding the
- 12 accessibility of sidewalks?
- 13 A. I do not.
- Q. Have you ever seen any kind of written
- 15 process that would meet that description?
- 16 A. I have not.
- 17 Q. Let me ask you this question: So through
- 18 the 311 process on the website or from whatever
- 19 existed prior to 311, do you have any record of how
- 20 many requests have come from persons specifically
- 21 complaining that there was not a sidewalk
- 22 accessibility accomodation in a given place within the
- 23 City?
- 24 A. Could you repeat that?
- Q. Yeah, I made that too complicated. I'm

- 1 going to talk about sidewalk ramps because that's the
- 2 most obvious accessibility accomodation, right?
- 3 A. All right.
- Q. So either from the new 311 system or
- 5 through whatever proceeded that, do you have any
- 6 record of how many requests have come from people to
- 7 the City of Atlanta for installation of sidewalk
- 8 ramps?
- 9 A. No, I don't.
- 10 Q. I asked you the question if you had any
- 11 record of that, do you know how many requests have
- 12 come through?
- A. No, I do not.
- 14 Q. How would we find that out?
- 15 A. Through a search of our Hansen work
- 16 management system, specifically the product code
- 17 ST-930. You would have to review those specific
- 18 requests. And then once an inspection is completed,
- 19 the field comments are in there as well as any
- 20 associated work orders that were eventually performed
- 21 as a result of that service request.
- Q. Okay. So because there's no specific code
- 23 for wheelchair ramps, you would have to go into sort
- 24 of the subcategory of sidewalk repairs and then search
- 25 within those to see, I guess, just based on the

- 1 comments and things which ones related to wheelchair
- 2 access?
- 3 A. That's correct.
- 4 Q. And have you done that for purposes of
- 5 this deposition today?
- 6 A. I did not.
- 7 Q. Okay. Could you give me a ballpark
- 8 average, how many requests under ST-930 or ST-931 have
- 9 been made since let's say -- you said the system went
- 10 into place about three years ago -- so since that 311
- 11 system went into place, can you give me an estimate as
- 12 to about how many requests you've gotten?
- 13 A. I could give you a better estimate as
- 14 to -- we get these weekly reports about the numbers of
- 15 requests coming in. I know currently we have 140
- 16 active ST-930 requests right now.
- 17 Q. Okay.
- 18 A. Generally that's how many -- we get -- I
- 19 think the last report I reviewed we got 20 requests in
- 20 on one day so --
- Q. Okay. So when you say 140, would those be
- 22 140 open files so to speak?
- 23 A. Yeah, open unresolved.
- Q. Unresolved. Okay. So 140 pending now --
- 25 A. Right.

- Q. -- that have yet to be resolved?
- 2 A. Right.
- Q. And then more that have been resolved?
- 4 A. Yes.
- Q. Would you say thousands more?
- 6 A. I would say thousands.
- 7 Q. Would you say tens of thousands?
- 8 A. You said since --
- 9 Q. Since the 311 system went into place.
- 10 A. At least a couple thousand.
- 11 Q. Okay. And this ranges anywhere from -- I
- 12 guess, I gave the example earlier, roots are coming up
- 13 and cracking the sidewalk, would that be included in
- 14 that?
- 15 A. Yes, that would.
- Q. Or maybe the sidewalk is too narrow,
- 17 people complain about that?
- 18 A. Yes.
- 19 Q. Okay. I can't remember the name of it,
- 20 but there's a phrase for when people park their cars
- 21 and they park it too far down on their driveway so
- 22 that they're blocking the sidewalk.
- A. Uh-huh.
- Q. Do you ever hear complaints about that?
- 25 It's called vonent parking or --

- 1 A. I don't know the term.
- Q. Hold on one second. When I say it you may
- 3 recognize it. I think it's a term of art.
- 4 A. Okay.
- 9 Q. Well, I can't find the term. Would that
- 6 be something within your domain, I guess, the
- 7 complaints that people are parking and blocking
- 8 sidewalk access?
- 9 A. No. That would probably come via a --
- 10 come through our inspection permits group.
- 11 Q. Code enforcement?
- 12 A. Right, code enforcement.
- 13 Q. From your personal knowledge or based on
- 14 the materials you've reviewed for today, do you have
- 15 any estimate of how many complaints have come through
- 16 that system specifically with respect to the question
- 17 of wheelchair access?
- 18 A. No.
- 19 Q. Do you know if any have come through about
- 20 wheelchair access?
- 21 A. No. I'd have to answer no to that.
- Q. And, no, none have or no you don't know?
- 23 A. I don't know.
- Q. Would it be that type a thing where you
- 25 get the whole data set and you can do control F and

- 1 find and look for the word wheelchair and find
- 2 complaints that relate to that?
- A. Yes. Let me correct one additional thing.
- 4 I did talk to one additional person about the
- 5 accessing data when I was trying to review a set. And
- 6 that was Pierre Johnson, he's our Director of
- 7 Performance Management. And he indicated to me that
- 8 we can probably download the data and then do a word
- 9 search to identify specific records related to any ADA
- 10 issues. This was late yesterday. So I just recalled
- 11 it.
- 12 Q. Okay. And so prior to the 311 system
- 13 being in place when there was just sort of a customer
- 14 service approach, is there a database or record set
- 15 generated through that process similar to what we have
- 16 with the current 311 system?
- 17 A. Yes. We've had multiple work management
- 18 systems in the department. We've used a file maker
- 19 pro database to track those requests similar -- I
- 20 mean, the data flow -- that data came into Hansen so
- 21 the structure was the same so we could query based on
- 22 problem codes.
- Q. All right. If we go back to Exhibit 1,
- 24 the 30(b)(6) notice. The second topic we've asked the
- 25 City to designate a witness on is the number of and

- 1 the details of all requests for installation of
- 2 sidewalk curb ramps as contemplated by the 2009
- 3 settlement.
- 4 Are you prepared to answer questions about
- 5 that?
- 6 A. So this question is specific to curb
- 7 ramps?
- 8 Q. Yes, sir.
- 9 A. New requests?
- 10 Q. Right.
- 11 A. My answer to that is I don't have the
- 12 number of -- it would require extensive research
- 13 across maybe five different divisions to ascertain all
- 14 the new requests or installations of sidewalk and
- 15 sidewalk curb ramps since the 2009 settlement.
- 16 Q. Okay. When you say you have to look
- 17 across five different divisions --
- 18 A. Yes, sir.
- 19 Q. -- what different divisions would you have
- 20 to --
- 21 A. We have a -- the old Quality of Life Bond
- 22 Program was reprogrammed as a Capital Projects
- 23 Division; so that's one division. They do a number of
- 24 sidewalk projects.
- Q. So you call it Capital Bonds?

- 1 A. Capital Projects Division.
- Q. Projects Division. Okay.
- A. They do a number of streetscape projects,
- 4 sidewalk projects, funded via various methods; federal
- 5 funding impact fees. So they should have -- they have
- 6 constructed some new curb ramps and sidewalks.
- We have a new program called Renew
- 8 Atlanta. That's our new bond program. They're
- 9 constructing sidewalks, resurfacing streets, and
- 10 performance streetscape projects along with repairs to
- 11 other vertical infrastructure.
- 12 There's a planning division in the Office
- 13 of Transportation that reviews building permits for,
- 14 you know, construction of sidewalk to ensure that
- 15 they're compliant.
- 16 We have our Operational Street Resurfacing
- 17 Program, Pavement Preservation Program, that I
- 18 specifically manage. And we also have our operational
- 19 internal work crews who could be tasked with doing
- 20 some of these new ramps and sidewalks as well.
- Q. Okay. Does City of Atlanta have an ADA
- 22 director or like an ADA office?
- 23 A. I don't think they have an ADA director.
- 24 There was an ADA -- American Disability Acts
- 25 coordinator I believe. And there was another

- 1 position, I can't recall the exact title but there
- 2 were two positions I think.
- Q. I keep saying do you know. Is there an
- 4 ADA coordinator today?
- A. I do believe so. That gentleman's name is
- 6 Billy Warner. He works in our -- he works in our --
- 7 it's the whole General Services Division.
- 8 Q. So Billy Warner.
- 9 A. Yeah. Office of Enterprise Asset
- 10 Management, OEAM.
- 11 Q. Okay. And that's the ADA coordinator?
- 12 A. Right.
- Q. And is that the chief man in the city for
- 14 ADA compliance issues?
- 15 A. His task was to coordinate our reporting
- 16 requirements associated with that settlement agreement
- 17 across all the division, but I think specifically
- 18 since he manages our facilities he was responsible for
- 19 insuring that they were compliant in accordance with
- 20 the agreement.
- Q. Has he had any role with respect to
- 22 sidewalk access?
- A. Not outside the public right of way, I do
- 24 not think so.
- Q. What do you mean by that, not outside the

- 1 public right of way?
- 2 A. The public right of way is the street
- 3 sidewalk basic area. I think Bill's primary
- 4 responsibility is public facilities. You know, so we
- 5 try to keep the distinction between the public right
- 6 of way and private property. In some private property
- 7 cases it happens to be public property.
- Q. Okay. I'm going off the radar for a
- 9 second, but I've heard -- I can't find anything to
- 10 substantiate this, but in my research I've heard
- 11 people say that in City of Atlanta a homeowner is
- 12 responsible for the sidewalk in front of their home.
- 13 And if there's any damage to it they're responsible to
- 14 repair it and not the City.
- 15 A. I can speak to that.
- 16 Q. Tell me, is that true?
- 17 A. Yes and no.
- 18 Q. Okay.
- 19 A. Yes, the City has a code Section 1-38-14,
- 20 which deal specifically with sidewalk maintenance.
- 21 And there's basically five subsections to that
- 22 ordinance. You know, one deals with maintenance --
- 23 removal of snow and ice, typical of people up North,
- 24 routinely they have to shovel snow.
- Q. And Atlanta nowadays.

- 1 A. True. There's also a section that deals
- 2 with maintenance of the grass strip if one is there.
- 3 The homeowner is required to keep the grass cut, keep
- 4 it filled, prune any plants in that area.
- If there is no grass strip the
- 6 Commissioner has the discretion to pave the sidewalk
- 7 all the way to the curb. And then the maintenance is
- 8 actually assigned to the abutting property owner upon
- 9 notice from the department. And once we determine
- 10 that the repairs were not responsible as a result of
- 11 some admissible function or utility company, public
- 12 trees, then that responsibility is assigned to the
- 13 property owner with a caveat. And that caveat, if the
- 14 City has provided funding for the repairs then the
- 15 City will proceed with the repairs on a prioritized
- 16 basis until that funding is exhausted. At that time,
- 17 once the funding is exhausted we revert back to the
- 18 property owner being responsibile.
- 19 Q. Okay. So does it sometimes happen that
- 20 someone will complain that the sidewalk in front of
- 21 their house is broken and they'll be told they
- 22 actually have to pay to repair?
- 23 A. Yes, sometimes.
- Q. Is that 50 percent of the time, more than
- 25 50 percent of the time?

- 1 A. Here lately zero percent of the time
- 2 because the City has provided funding over the last
- 3 few years to complete sidewalk repairs.
- 4 Q. Okay.
- A. At least over the last two, three years.
- 6 Q. Okay.
- 7 A. So we haven't had to notice property
- 8 owners about their responsibility to make those
- 9 repairs.
- 10 Q. And has there been a grant or some other
- 11 specific funding source that that money has come from?
- 12 A. Well, there was a move by counsel to
- 13 provide funding for infrastructure, public
- 14 infrastructure. I don't recall the exact ordinance,
- 15 but it allocated a percent of the general budget for
- 16 public repairs. That could include sidewalks, it
- 17 could include signals, any public, you know,
- 18 infrastructure that might need repair. And we've been
- 19 fortunate enough to receive a substantial portion of
- 20 that money for sidewalk repairs.
- 21 Q. Okay. So that funded sidewalk repairs, I
- 22 think you said from the last couple of years?
- 23 A. Yes, the last couple of years. At least
- 24 two.
- Q. At least two?

- 1 A. Yes.
- Q. And then prior to that, though, there were
- 3 often instances where the property owner would be
- 4 required to do the repairs themselves?
- 5 A. There have been some instances. I believe
- 6 the last time we noticed property owners about the
- 7 responsibility to repair sidewalks was in 2013. But
- 8 prior to that I don't recall.
- 9 Q. Have there been any instances where a
- 10 property owner was told that they had to install their
- 11 own handicapped accessibility?
- 12 A. No, no. If a request for an ADA ramp came
- 13 in the City would install that at no expense to the
- 14 property owner.
- 15 Q. Okay. Topic No. 3 on our 30(b)(6) notice
- 16 was: The City's policies and procedures for
- 17 identifying sidewalks that are not compliant with the
- 18 ADA.
- 19 I think we've already covered this. My
- 20 understanding is that would be done through currently
- 21 the 311 system and previously through the customer
- 22 service system, but there is no specific policy
- 23 directed towards requests for ADA compliance?
- 24 A. That's right.
- Q. And to your knowledge there never has

- 1 been?
- A. To my knowledge, no.
- Q. No. 4 asks: The City's policies and
- 4 procedures for identifying streets, roads, and
- 5 highways that have been constructed or altered since
- 6 January 26, 1992, for purposes of the ADA compliance.
- 7 Tell me what are the City's policies and
- 8 procedures in that request?
- 9 A. Well, initially as a result of the consent
- 10 decree the department was tasked with identifying all
- 11 streets that had been resurfaced since 1992. They
- 12 completed that assessment and identified, I believe, a
- 13 total of it was roughly about 740 streets that we had
- 14 completed some resurfacing activity from 1992 to
- 15 2000 -- to the year 2000.
- And then from 2001 to 2009 they identified
- 17 another 793 streets where we needed to assess for ADA
- 18 compliance issues. All total I believe that was like
- 19 703 miles of roadway, which is about a little less
- 20 than -- a little more than about 44 percent of our
- 21 total network -- roadway network. Excuse me.
- Q. Is there a document or something that I
- 23 could look at and see what streets were identified in
- 24 there?
- 25 A. Yes. The tracking spreadsheet that I

- 1 found will identify all of the actual street locations
- 2 and it has some other analytics. I just printed out
- 3 one copy so I could remember.
- Q. And you've got a document you're looking
- 5 at, can you tell me what that document is?
- A. Yeah. Well, this is just a summary page
- 7 abstract from that data set. I mean, with that many
- 8 records I just didn't have time to review them all.
- 9 But anyway, there was a summary page in one of the
- 10 work tabs so I pulled that out. And it has some
- 11 summary information about the number of ramps they
- 12 found. The number that the ADA ramps were compliant
- 13 and the number of ramps that were found to be
- 14 compliant and/or missing.
- Now, there's some gaps in the data, some
- 16 years some of the fields are not filled. And that's
- 17 one of the reasons I talked to some of the field
- 18 engineers to get a better understanding of why these
- 19 gaps were. There's also a gap between 2010 and --
- 20 between the time 2010 to 2013. I took over the
- 21 Pavement Preservation Program in 2013. But from the
- 22 year 2010 to that date 2013, there was a gap in the
- 23 data.
- I hadn't been able to ascertain why that
- 25 data -- I believe the previous management retired and

- 1 it was assigned to a new person for that time period
- 2 and they may have the data it just didn't get input in
- 3 this spreadsheet.
- Q. So you have records of I believe you said
- 5 resurfacing between 19 --
- 6 A. '92 through the year 2009.
- Q. 2009. But you don't have any data of --
- 8 A. From 2010 to 2013.
- Q. Okay.
- 10 A. And I specifically have the data
- 11 associated from 2013 to date.
- 12 Q. Okay. So the only thing we're missing as
- 13 far as you know is 2010 to 2013?
- 14 A. Right.
- Q. So the data set from '92 to 2009, would
- 16 that include data with respect to resurfacing or new
- 17 roads, new sidewalks, repairs to roads or sidewalks
- 18 that were part of the 1996 Olympic games?
- 19 A. Yes. Any roads that we resurfaced during
- 20 that time would have been included in that data set.
- Q. Okay. Do you know if there's any separate
- 22 record anywhere as to specific projects that were
- 23 carried out for the '96 Olympic games?
- A. I'm aware that the City created this
- 25 entity called CODA which managed those.

- 1 Q. CODA, C-o-d-a?
- 2 A. Yeah, I don't remember what those acronyms
- 3 are, but that is now a defunct agency. And I don't
- 4 know where the records are associated with that. But
- 5 they would have kept all the records associated with
- 6 anything related to the Olympics.
- 7 Q. Okay. Were you living in Atlanta around
- 8 the time of the Olympics?
- 9 A. Yes, I was.
- 10 Q. And in general would you agree that there
- 11 was a massive amount of construction and repair in the
- 12 downtown Atlanta area?
- 13 A. Yes, I was involved in quite a bit.
- 14 Q. Okay. And they created something called
- 15 Centennial Olympic Park Drive, right?
- 16 A. Correct.
- Q. Which is one of the roads we're talking
- 18 about in this case?
- 19 A. Yes.
- Q. And that road was completely redone for
- 21 the Olympics, correct?
- 22 A. Certain sections were, yes.
- Q. There was no Centennial Olympic Park Drive
- 24 prior to the Olympics, right?
- A. It was actually Techwood Drive prior to

- 1 that.
- Q. Okay. And that road was designed as a
- 3 main thoroughfare to help with the increase in people
- 4 coming into the city for the Olympics, correct?
- 5 A. Correct. A lot of improvements were made
- 6 along certain sections of Techwood now Centennial
- 7 Olympic Park Drive, yes.
- Q. And given that, does it surprise you that
- 9 for that whole time that intersection, the
- 10 intersection with Centennial Olympic and MLK, that
- 11 there was never any sidewalk ramps installed there as
- 12 part of that work?
- 13 A. No. As I mentioned earlier, Centennial
- 14 Olympic Park Drive when you cross Marietta Street, you
- 15 begin to ascend on a bridge and that bridge is
- 16 approximately 70-years-old. And when you get up to
- 17 the intersection of ML King and Centennial Olympic
- 18 Park that's the intersection of two bridges. So all
- 19 of that is aerial. And below that is what I think
- 20 they referred to as the gulch.
- Q. Okay. But what about that would make it
- 22 not surprising to you that that intersection wouldn't
- 23 have been made handicapped accessible as part of the
- 24 Olympic's construction?
- 25 A. I don't believe that we had any activities

- 1 going that far south. And is that west of the city?
- Q. That's right where they're building the
- 3 new dome or tearing down the old one.
- 4 A. Yeah, tearing down the old, building the
- 5 new one.
- Q. So, I mean, that's a major thoroughfare;
- 7 would you agree?
- A. I would agree.
- 9 Q. That was a major thoroughfare during the
- 10 Olympic games, right?
- 11 A. I would agree.
- 12 Q. The intersection we're talking about if
- 13 I'm at that intersection, I'm looking at the new
- 14 stadium, correct?
- 15 A. Correct. If you look, I believe, north I
- 16 think that intersection is on a skew, but if you look
- 17 new north you would be looking at the new stadium.
- Q. Right. Okay. And before the new stadium
- 19 went in, what would I be looking at?
- 20 A. The Georgia Dome.
- Q. The Georgia Dome. Okay. And that was
- 22 used in the Olympics, right?
- 23 A. I can't -- I don't know. I can't say it
- 24 was or not.
- Q. It's been used for Falcons football --

- 1 A. Absolutely.
- Q. -- for quite some time?
- 3 A. Yes.
- Q. Does the City have a practice of, I guess,
- 5 regularly inspecting major intersections to make sure
- 6 they're compliant with the ADA?
- 7 A. There's no proactive program to inspect
- 8 sidewalks or ADA -- intersections for ADA compliance.
- 9 MR. RADFORD: Let me stop for just a
- second, can we make a copy of this?
- MS. FLOYD: Yes.
- MR. RADFORD: I want to make a copy and
- 13 put it in the record as an exhibit.
- MS. FLOYD: Okay. Do you want to take a
- 15 break now so I can do that?
- MR. RADFORD: Yeah, why don't we.
- 17 (Recess from 11:10 a.m. to 11:14 a.m.)
- 18 (Plaintiff's Exhibit 3 was marked for
- 19 identification.)
- Q. (By Mr. Radford) I'm handing you what I'm
- 21 now marking as Exhibit 3.
- 22 A. Correct.
- Q. And I believe this is a document you
- 24 previously identified as a summary data sheet
- 25 regarding -- describe it to me, I know you already

- 1 have on the record.
- 2 A. The sheet describes abstract data
- 3 associated with street resurfaces in 1992 up to 2009.
- Q. Okay. And I'm looking at column E and it
- 5 says number of ADA ramps?
- 6 A. Right.
- 7 Q. What would that column be showing us?
- A. In 1992 based on the streets that were
- 9 assessed they inventoried 547 ramps.
- 10 Q. Okay. And the next ADA ramp, would that
- 11 be compliant?
- 12 A. That would be compliant.
- Q. Okay. So out of that 547 in '92, they
- 14 determined 101 of them were ADA compliant?
- 15 A. Correct.
- Q. And then the next column G, they
- 17 determined 266 were not compliant?
- 18 A. That's correct.
- 19 Q. And then column H, they determined 192
- 20 there was no ramp at all in the place where it should
- 21 be?
- 22 A. Correct.
- Q. And that data is also complied with
- 24 respect to '93, '94, '95, and '96?
- 25 A. Right.

- 1 Q. Do you know where the ramps were
- 2 noncompliant or the ramps were missing? Do you know
- 3 for a fact whether they were repaired or installed?
- 4 A. In looking at the data set -- the data
- 5 that this abstract came from it indicates that those
- 6 ramps were completed.
- Q. Now, from 1997 to 2007 there's no data in
- 8 the columns to show us the number of ramps, the number
- 9 that are incompliant, and the number not compliant,
- 10 et cetera; do you know why that is?
- 11 A. I don't at this time. I haven't had time
- 12 to research that. The people I tried to contact were
- 13 either off or out of the country.
- Q. So would someone different be in custody
- of the data that relates to '92 through '96 than the
- 16 data that relates to '97 through 2007?
- 17 A. There could have been multiple people
- 18 responsible for various years. I haven't been able to
- 19 ascertain who those people are, you know, as of this
- 20 date.
- 21 Q. And, again, I think you said there's a gap
- 22 in the data between 2010 and 2013?
- 23 A. Correct.
- Q. But you are in possession of the data from
- 25 2013 to present day?

- 1 A. Correct.
- Q. But neither of those sets are included
- 3 in --
- 4 A. Correct.
- Q. -- what we're looking at as Plaintiff's
- 6 Exhibit 3, correct?
- 7 A. Correct.
- Q. If we look back to the notice, topic five
- 9 we asked for: The identification of all installation
- 10 of new sidewalk ramps in order to comply with the 2009
- 11 settlement.
- 12 Other than what we have here in
- 13 Plaintiff's Exhibit 3, can you speak on how many new
- 14 sidewalk ramps have been installed to comply with the
- 15 2009 settlement?
- 16 A. Not specifically. I'd have to refer back
- 17 to my answer to question two, those five different
- 18 divisions I'd have to review the data that they have
- 19 to get a -- the data set that identifies, you know,
- 20 all those new sidewalk ramps.
- Q. Okay. So is it a fair statement that
- 22 you're not able to offer complete answers to some of
- 23 the questions that we've posed because there are
- 24 sources of that information you haven't had an
- 25 opportunity to consult yet?

- 1 A. Correct.
- Q. Okay. And then finally No. 6: We asked
- 3 that you speak on the City's position regarding why
- 4 sidewalk ramps have not to date been installed at the
- 5 intersection of Martin Luther King Boulevard and
- 6 Centennial Olympic Park Drive.
- 7 I think we discussed earlier that this was
- 8 an old bridge, do you have something beyond that to
- 9 say with respect to why sidewalk ramps have not been
- 10 installed at that intersection?
- 11 A. In addition to, I also talked to our
- 12 bridge engineer. One of the challenges with trying to
- 13 make repairs on a structure that's seven-years-old is
- 14 trying to find the documents, the plans of the bridge.
- 15 And we have -- he has been trying to research old
- 16 records. We have several offsite locations that he's
- 17 been reviewing.
- 18 So the challenge is, you know, we don't
- 19 quite know how the sidewalks are either constructed.
- 20 We don't know if they're on the bridge deck proper or
- 21 if they're attached via some lever system. So if
- 22 they're attached and you go to retrofitting them the
- 23 whole sidewalk may fall.
- So those are some of the challenges. So
- 25 securing the plans and if we can't find those plans

- 1 then we've got to do an extensive evaluation of the
- 2 structure to determine how it was constructed and what
- 3 we can do to retrofit that intersection for ADA ramps.
- Q. And I imagine just as a matter of business
- 5 or whatever, given that that intersection is going to
- 6 be part of the access to the new stadium, the City
- 7 would want that to be ADA compliant; would you agree?
- A. I would agree. I believe I recall the
- 9 conversation with our bridge engineer, Michael Ayo,
- 10 and I do believe that bridge is slated to be replaced.
- 11 So the actual date I'd have to defer to him.
- 12 Q. Right.
- 13 A. But we are looking at plans to replace
- 14 that bridge. We're currently working on the Spring
- 15 Street bridge. We had to do that bridge in two
- 16 phases. So all of those bridges are up, you can't
- 17 take multiple bridges out at the same time without
- 18 creating a mess. So they've, you know, staggered how
- 19 they handle that. So they're beginning work on the
- 20 Spring Street bridge and I think after that they'll
- 21 move on around the corner to Marietta bridge and then
- 22 the Centennial Olympic Park bridge.
- Q. And just to be clear, I think I've got on
- 24 my computer here an image, would you agree this is an
- 25 image of the intersection we're talking about --

- 1 A. Yes, I would.
- Q. -- from a Google street view? And, again,
- 3 we're looking at the intersection of Martin Luther
- 4 King, Jr. and Centennial Olympic Park Drive, and the
- 5 islands, the concrete islands, and then the sidewalks
- 6 on the other side of the concrete islands, those are
- 7 what is lacking in the ramps, correct?
- 8 A. Correct.
- 9 Q. Are these islands themselves on the
- 10 bridge?
- 11 A. That's one item we haven't been able to
- 12 determine if they were installed on the deck proper or
- 13 poured -- what we call a monolithic pour at the same
- 14 time. So without the plans we don't know specifically
- 15 without doing some more exploratory work.
- 16 Q. Okay. Is it safe to say that at present
- 17 day there is no specific plan in place to install
- 18 sidewalk ramps at this intersection?
- 19 A. No. Michael Ayo is actively investigating
- 20 options to put ramps at that location. He's consulted
- 21 contractors to come up with some ways we can do it. I
- 22 think he's pursuing a design build option if we can do
- 23 it that way. But the crux to all of this is that
- 24 there's a major concern with the age of this bridge
- 25 and doing work on it without some idea of how it's

- 1 constructed.
- Q. Okay. I guess these efforts to really get
- 3 serious about finding out ways to make this ADA
- 4 compliance has resulted from this lawsuit?
- 5 A. I can't -- I don't know if they resulted
- 6 from this lawsuit.
- 7 Q. Okay. Prior to this lawsuit, were you
- 8 aware of any specific discussions about making this
- 9 intersection ADA compliant?
- 10 A. No, I am not.
- 11 Q. So discussions you've had about it have
- 12 been in the context of this lawsuit, correct?
- 13 A. Correct.
- Q. And part of the reason why they're wanting
- 15 to fix this is to resolve this lawsuit, correct?
- 16 A. I would think they would want to fix it to
- 17 make it ADA compliant. There, again, I'd defer to
- 18 Michael, but I do believe there's plans to replace it.
- 19 And as part of those replacement plans they will
- 20 reconstruct the bridge so that it is.
- Q. And the plans to reconstruct the bridge
- 22 that is not just to make this ADA compliant, is it?
- A. Any time we rebuild bridges or install new
- 24 sidewalks it's an integral component, ADA compliance
- 25 is always an integral component of those construction

- 1 activities.
- Q. I understand. There's other reasons they
- 3 want to rebuild the bridge just beyond the ADA issue
- 4 at this intersection, correct?
- 5 A. Yes.
- 6 Q. That would seem like a pretty expensive
- 7 way to deal with the problem?
- 8 A. Yes.
- 9 MR. RADFORD: Okay. I guess one thing I
- 10 want to say on the record is it sounds like
- 11 there's some information he wasn't able to get to
- 12 fully answer the questions, right?
- So I do want to leave this open so once
- 14 some time has passed I would ask you to continue
- 15 to please try to gather the information.
- MS. FLOYD: Okay.
- MR. RADFORD: We want to reserve the right
- 18 to reopen it, come back and get full information.
- MS. FLOYD: Yeah, we agree to that.
- 20 That's fine.
- MR. RADFORD: Do we have any kind of
- timeline as to when we're going to get discovery
- responses from you guys.
- MS. FLOYD: We are working on that. I'm
- working diligently to get that. I do not know

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1
          when I'll have an update, as soon as I do I'll be
 2
          in contact with you.
                 MR. RADFORD: Okay. And obviously all the
 3
          records we discussed today we want copies of
 4
 5
          that.
 6
                 MS. FLOYD: Yes.
 7
                 MR. RADFORD: All right. Well, sir, I
          appreciate your time today. And for now that's
 8
 9
          it and we'll probably reconvene at some point,
         but I think for today that's good.
10
11
                 MS. FLOYD: Okay. And we'll read and
12
          sign.
13
                 (Deposition concluded at 11:26 a.m.)
14
                 (Pursuant to Rule 30(e) of the Federal
    Rules of Civil Procedure and/or O.C.G.A. 9-11-30(e),
15
16
    signature of the witness has been reserved.)
17
18
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1	CERTIFICATE OF COURT REPORTER
2	
3	STATE OF GEORGIA:
4	COUNTY OF FULTON:
5	
6	I hereby certify that the foregoing
7	transcript was reported as stated in the caption and the questions and answers thereto were reduced to
8	writing by me; that the foregoing 51 pages represent a true, correct, and complete transcript of the evidence given on Thursday, November 17, 2016, by the witness,
9	Lawrence Jeter, who was first duly sworn by me.
10	I certify that I am not disqualified
11	for a relationship of interest under O.C.G.A. 9-11-28(c); I am a Georgia Certified Court
12	Reporter here as an independent contractor of JPA Reporting, LLC who was contacted by
13	James E. Radford, Esq., to provide court reporting services for the proceedings; I will not be taking
14	these proceedings under any contract that is prohibited by O.C.G.A. 15-14-37(a) and (b) or
15	Article 7.C. of the Rules and Regulations of the Board; and by the attached disclosure form I confirm
16	that neither I nor JPA Reporting, LLC are a party to a contract prohibited by O.C.G.A. 15-14-37(a) and (b) or
17	Article 7.C. of the Rules and Regulations of the Board.
18	This 1st Day of December, 2016.
19	
20	
21	
22	JENNIFER GOODRICH CERTIFIED COURT REPORTER
23	GEORGIA CERTIFICATE NO. 5084-0657-3249-3312
24	
25	

1	DISCLOSURE OF NO CONTRACT				
2					
3	I, Lynn Pyles, do hereby disclose pursuant				
4	to Article 10.B of the Rules and Regulations of the Board of Court Reporting of the Judicial Council of				
5	Georgia that JPA Reporting, LLC was contacted by the party taking the proceedings to provide court				
6	reporting services for these proceedings and there is no contract that is prohibited by O.C.G.A. 15-14-37(a)				
7	and (b) or Article 7.C. of the Rules and Regulations of the Board for the taking of these proceedings.				
8	There is no contract to provide reporting				
9	services between JPA Reporting, LLC or any person with whom JPA Reporting, LLC has a principal and agency				
10	relationship nor any attorney at law in this action, party to this action, party having a financial interest				
11	in this action, or agent for an attorney at law in this action, party to this action, or party having a				
12	financial interest in this action. Any and all financial arrangements beyond our usual and customary rates have been disclosed and offered to all parties.				
13					
14	This 1st Day of December, 2016.				
15					
16	LYNN PYLES, FIRM REPRESENTATIVE				
17	JPA REPORTING, LLC				
18					
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         I do hereby certify that I have read all
    questions propounded to me and all answers given by me
 3
    on November 17, 2016, taken before Jennifer Goodrich.
    and that:
 4
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              There are no changes noted.
              The following changes are noted:
 5
          2)
 6
         Pursuant to Rule 30(e) of the Federal Rules of
    Civil Procedure and/or the Official Code of Georgia
    Annotated 9-11-30(e), both of which read in part: Any
 7
    changes in form or substance which you desire to make
    shall be entered upon the deposition...with a
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    statement of the reasons given...for making them.
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A

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